Buy More, Save More FAQs

Offer Details

What is the Offer?
Purchase $100 of select P&G products (after discounts and before taxes and shipping costs) at US Costco locations in warehouse and/or online and earn a Costco Shop Card by mail or online . Promotion valid for Costco Members who are U.S. residents and on U.S. purchases only (excludes U.S. territories). Limit two (2) Costco Shop Cards up to $60 per active and valid U.S. Costco Membership Number. Void where prohibited. Purchases made beginning 8/24/2026 qualify for the offer. Redemption valid on final sales only; void if purchased Participating brands are returned.

When does the P&G Costco 2026 Program begin?
Purchases made from 8/24/2026 through 9/20/2026 qualify for the offer

When is the last date to submit my receipt?
All submissions must be postmarked or submitted online no later than 11:59:59 PM PST on 10/31/26

How many Shop Cards can I receive?
You can receive two (2) Shop Cards at a combined total value of $60 per valid and active U.S. Costco Membership Number. Participants will receive a $25 Costco Shop Card when they purchase $100, and a $35 Costco Shop card when they purchase $200 (after discounts, and before taxes and shipping costs) or more worth of Participating Products.

What are the eligible brands?
See the list of participating brands here <link to participating brands page>

Do I have to have a Costco membership?
Yes, your U.S. Costco Membership must be valid and active at the time that your submission is processed to participate in this offer

What purchases qualify for the offer?
All participating P&G items qualify. See list of participating brands here. <link to participating brands page>

Who is eligible?
All active U.S. Costco members (excluding U.S. territories). All members must have a valid and active U.S. Costco Membership number, along with a US address or PO Box. The last name used for registration must match last name on your Costco membership account details. Emails with an international domain will not be accepted.

Can my qualifying purchase be made over multiple shopping trips?
Yes, qualifying purchases can be made over multiple shopping trips

How will I receive my reward?
You can receive your reward via a physical or digital Costco Shop Card. Once you select your preference for receiving the Shop Card during registration (either as a physical or digital Costco Shop Card) this choice cannot be changed.

Submission Process

How to submit a Costco warehouse purchase

- Select the Costco warehouse receipt option on www.getpgoffer.com, choose the number of participating products found on your receipt, and follow the on-screen instructions to submit a Costco receipt. Click submit to complete your submission.

How to submit a Costco.com purchase

- Select Costco.com order option on www.getpgoffer.com
- Enter a valid Costco.com order number and click submit.
- Purchases from Costco.com must be submitted online and cannot be mailed-in for processing.

How to submit a Same Day Delivery purchase

- Select Instacart / Same Day Purchase option on www.getpgoffer.com
- Select the number of participating products found on your receipt, click the confirm button, then forward the delivery confirmation receipt to the email address displayed on the screen.
- Forward the Delivery Confirmation receipt from the email address that was used to register for the program. The email MUST be forwarded without changes to the body of the email or subject line.
- Purchases from Same Day must be submitted online and cannot be mailed-in for processing.

How to submit an Instacart purchase

- Select the Instacart / Same Day option on www.getpgoffer.com
- Select the number of participating products found on your receipt, click the confirm button, then forward the Instacart receipt to the email address displayed on the screen.
- Forward the Instacart.com receipt from the email address that was used to register for the program. The email MUST be forwarded without changes to the body of the email or subject line.
- Purchases from Instacart.com must be submitted online and cannot be mailed-in for processing

How to submit a Costco in-warehouse purchase via mail-in

- Print a submission form here. <link to form>
- Mail completed submission form and copies of receipts to: P&G Buy More, Save More PO Box 2913 Milwaukee, WI 53201-2913
- Mail-in Submissions must include participant's full name, complete mailing address, email address, valid and active U.S. Costco Membership Number, and telephone number
- Mail-in submissions must include a legible qualifying receipt(s) of in-store purchases. Unauthorized mark ups (e.g. additional writing, stickers, highlighting) on the mail-in form or receipt(s) will result in rejection
- Mail-in Submissions must be postmarked no later than October 31, 2026

I lost my receipt; how can I submit it?

If you purchased at a warehouse, you can obtain a copy of your Costco receipt by visiting the membership counter at your local Costco. If you purchased online or through Instacart, you can retrieve a copy of your receipt through your Costco.com or Instacart account.

Can I submit receipts separately, or do all of my receipts showing $100 in qualified purchases need to be uploaded at once?

- Submitting Online: If you have multiple receipts, each receipt should be submitted individually.
- A maximum of three receipt submissions can be processed online at any given time. Once three receipts are pending processing, no additional receipt submissions will be accepted. After the pending receipts have been processed, participants can submit additional receipts for online processing.
- Submitting via Mail: Your mail-in submission must contain the official submission form and the Costco warehouse receipt(s) showing $100 of qualified purchases or $200 of qualified purchases if submitting for two Costco Shop Cards. Any purchases over $100 will not be carried over to a second submission unless submitted in the same envelope.

Post-Submission Inquiries

I did not receive any emails following my submission to the program. What do I do?

To ensure you receive emails related to this program, please add no-reply@getpgoffer.com to your safe senders list, or check your JUNK/SPAM folder for content.

The receipt I submitted was validated for the incorrect amount. How do I get help?

Click here <link to form> to provide the receipt date, the dollar amount that was missed and the total dollar amount spent on qualifying P&G products after discounts.

Receiving My Reward

How do I receive my Digital Costco Shop Card? Qualified participants who have selected the Digital Costco Shop Card will receive an email notification to claim their Digital Costco Shop Card. Participants must claim their Digital Costco Shop Card before December 31, 2026. Unclaimed cards will be forfeited.

How do I receive my Physical Costco Shop Card?

Qualified participants who are eligible to receive the reward will receive their Costco Shop Card in the mail at the mailing address provided at the time of registration or on your mail-in form.

When will I receive my Costco Shop Cards?
Members will receive their Costco Shop Card 2-4 weeks after submission approval.

Using a Costco Shop Card

Does my Costco Shop Card expire?
No, there are no expiration dates for Costco Shop Cards

How can I check the balance on my Costco Shop Card?
Visit Costco.com. At the bottom of the home page, click 'Costco Shop Card Balance' under the Customer Service column

Where are digital Costco Shop Cards accepted?
Digital Costco Shop Cards accepted everywhere at Costco stores (except gas pumps and food courts) and Costco.com

How do I transfer to my Costco Digital Wallet?

For questions regarding how to upload and manage your Costco Shop Card within your Costco Wallet please visit the https://customerservice.costco.com/app/answers/answer_view/a_id/1015802/~/costco-wallet-faqs on Costco.com.
Please note- once funds are transferred from your Costco Shop Card to your Costco Wallet, the original Costco Shop Card is no longer valid. ard is no longer valid.

Account Profile Support

How do I log in to my account?
For first time participants: Please make sure you have created an account on www.getpgoffer.com. Please be sure to save your login information for future program use.
NOTE: This is not the same as your Costco.com account
If you copied and pasted your password, please make sure that there are no spaces inadvertently left in the password

For returning participants: Log in with your previous log in information. If you forgot your password, click the 'Forgot Password' link on the login page. If the account is not recognized during the password reset process, participants will be asked to create a new registration.

I forgot my password. How do I reset it?
Online participants can reset their password HERE <insert link>. You will need to verify your identity using the Member ID and zip code associated with the account upon registration.

How do I change my address?

Returning users will be allowed to update some of their 2025 information including name, mailing address, and choice of reward. Upon completing your 2026 registration, the email address and mailing address provided cannot be changed.

Last Year's Program Questions

I have questions regarding the 2025 program. Who do I contact?
Please call Costco Customer Service at 1-800-774-2678, agents are available Monday to Friday from 6AM – 6PM PST and Saturday and Sunday from 8AM to 5PM PST.